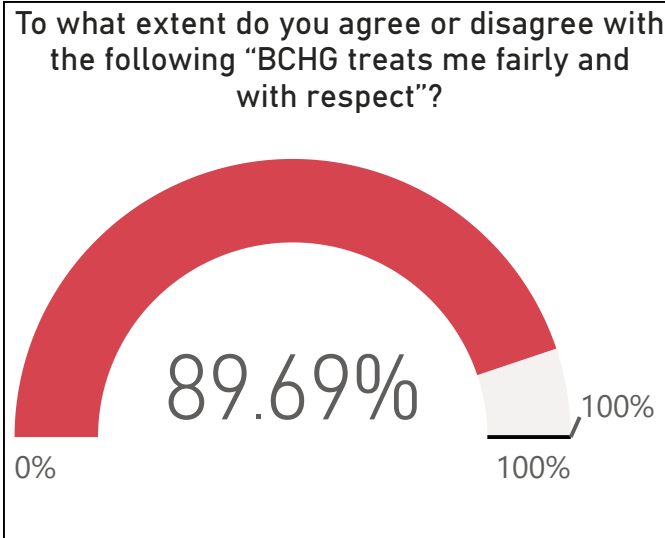
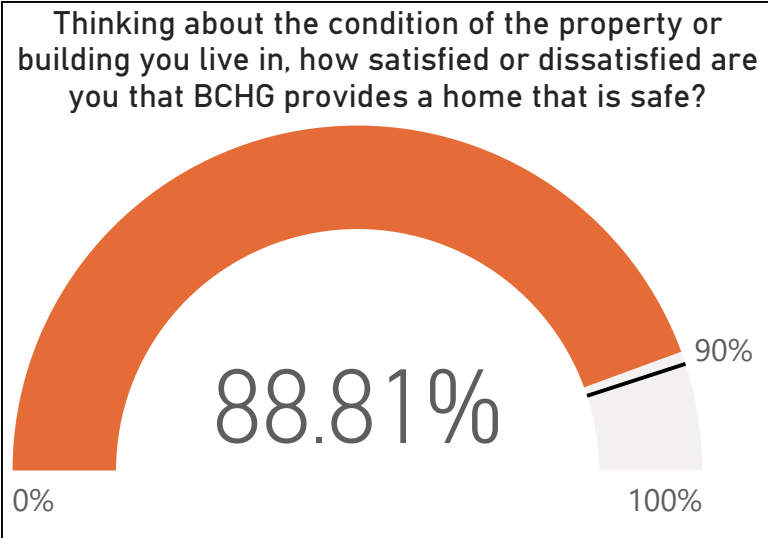
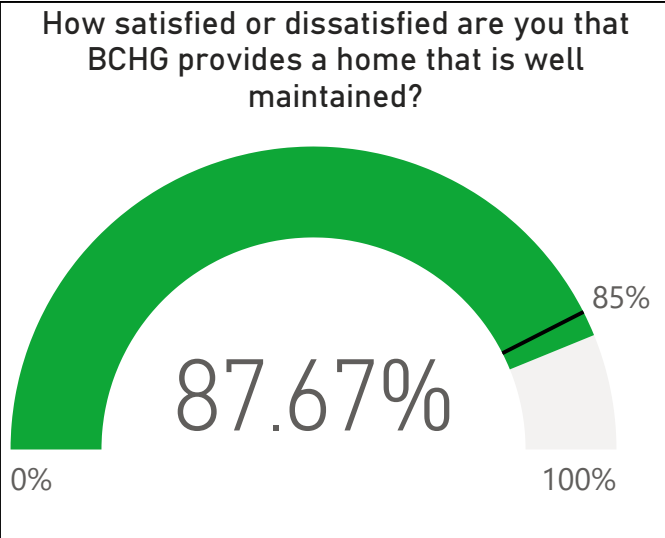
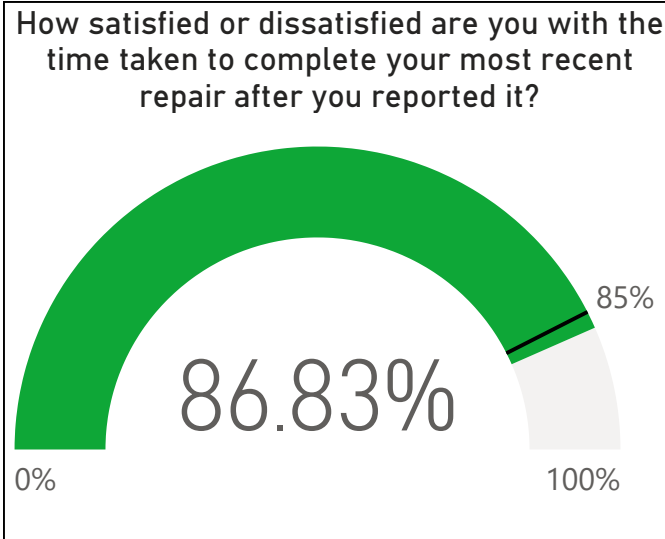
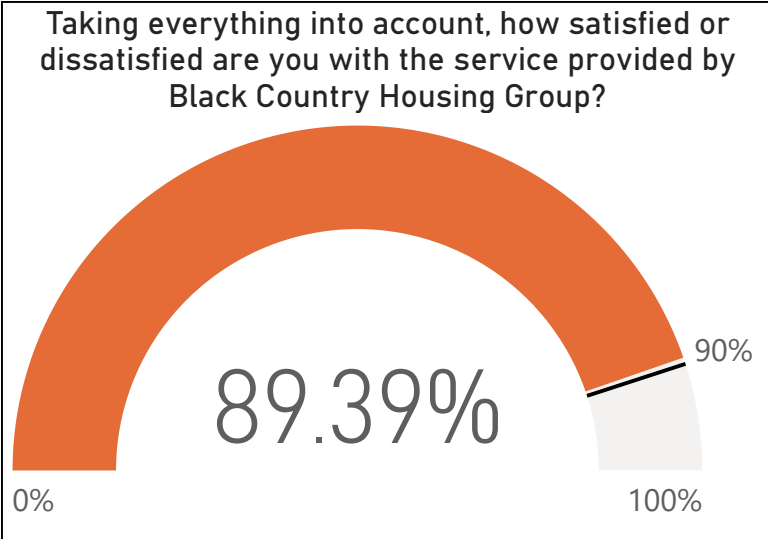
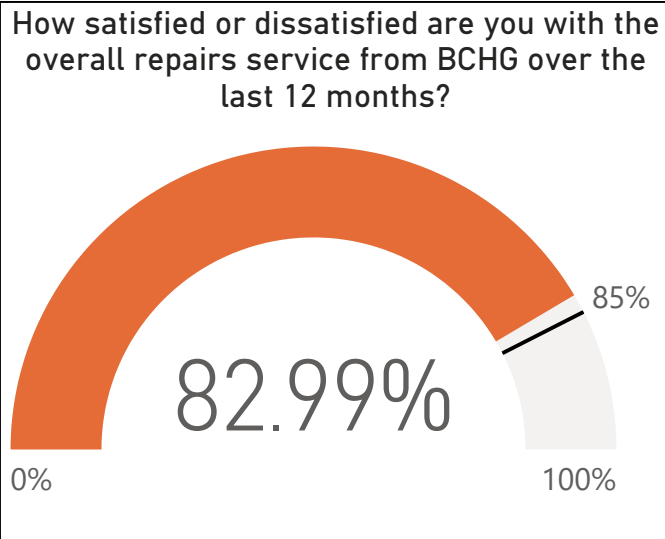


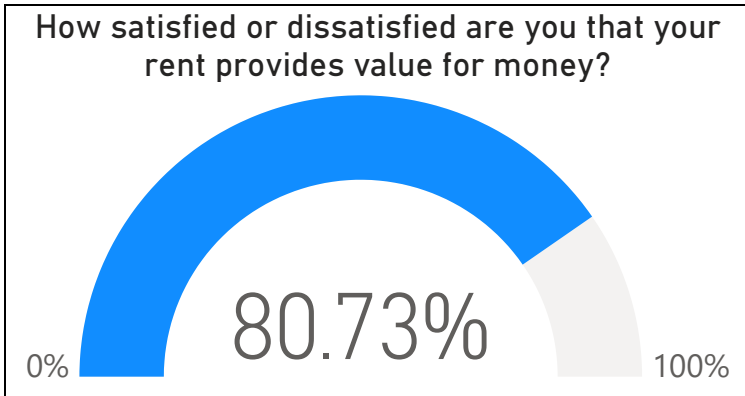
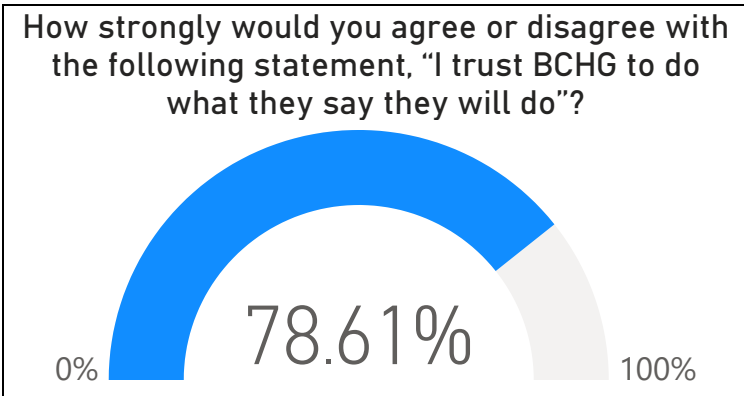
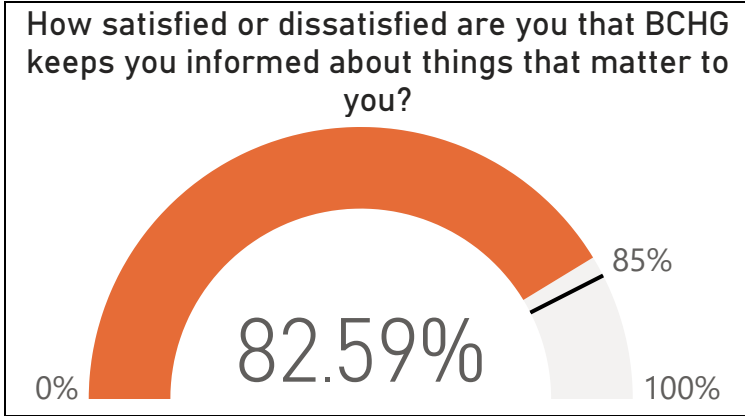
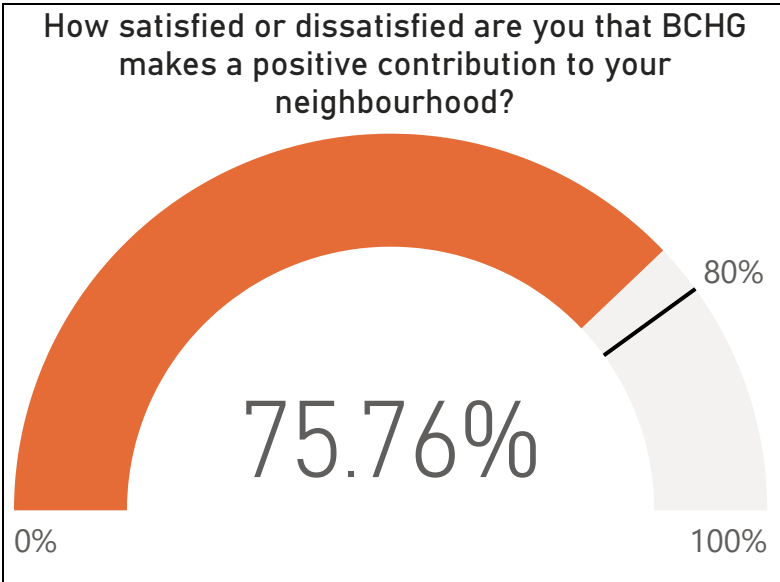
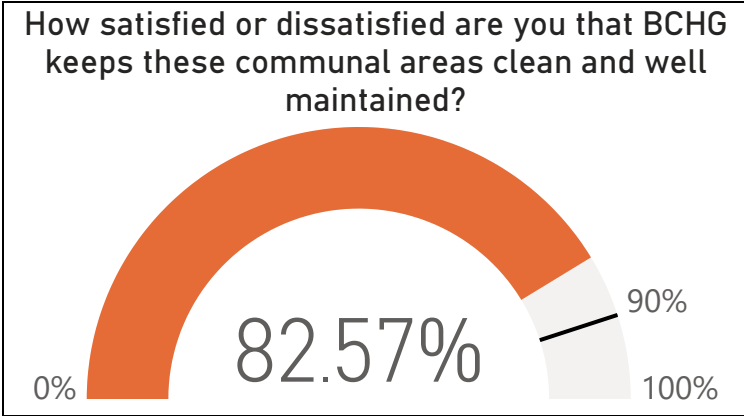
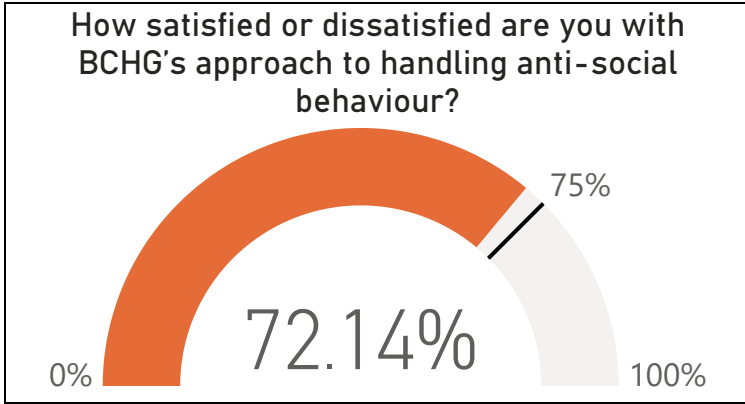
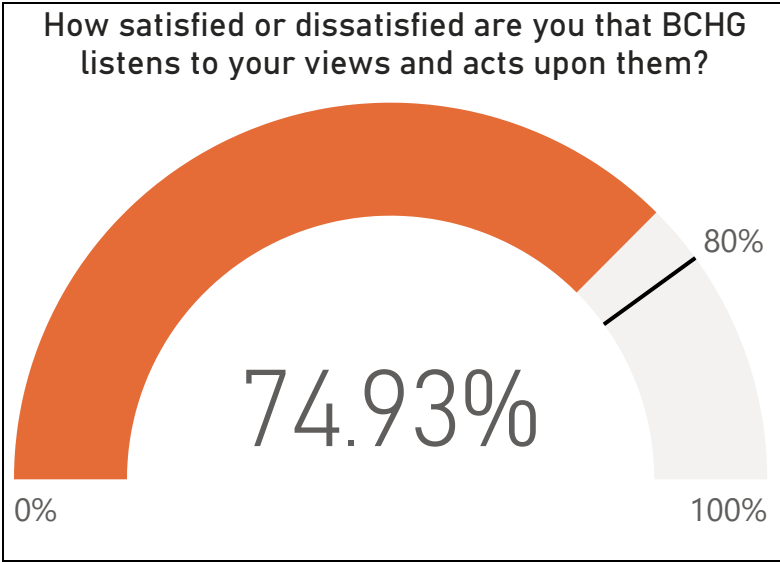
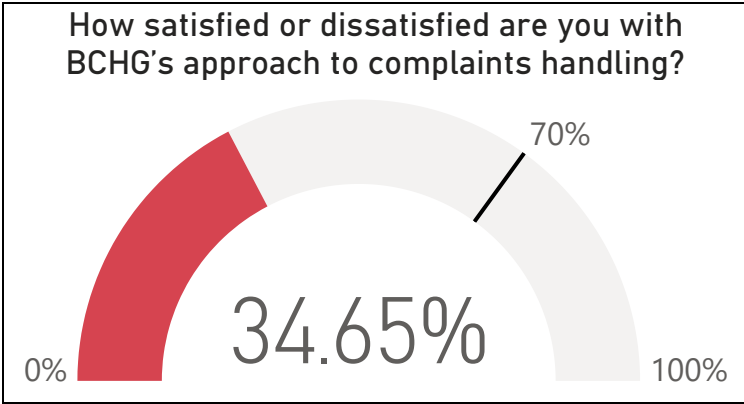
# BCHG Satisfaction Survey Results Quarter 3





Performance target met or exceeded


Performance approaching target and within tolerance (within 10% for most indicators)

Performance target not met



 Performance target not met

 Performance approaching target and within tolerance (within 10% of target for most indicators)

 No target set against this indicator